

Amazon: Error when uploading - Amazon API response: Feed rejected (Code: InvalidMarketplace, RequestId: ...)

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Category:	Support Questions::00 Marketplaces::00 Amazon::04 Error Messages	Votes:	0
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Keywords

Feed, rejected, InvalidMarketplace, API, response, error, code, message, request, requestid, upload, failed

Frage (public)

I receive the following error message when uploading products to Amazon in magnalister. How can I resolve these issues?

Amazon API response: Feed rejected (Code: InvalidMarketplace, RequestId: ...)

or

Amazon : Could not upload file.
Amazon : Amazon API response: Invalid request parameters (mpID: xxxxx)
(Code: InvalidInput, RequestId: xxxxxxxx-xxxx-xxxx-xxxx-xxxxxxxxxxxx)

Lösung (public)

This is a direct feedback from Amazon that the product upload feed was rejected by Amazon.
The reasons for this can be basic problems with your Seller-Central account, such as overdue invoices or in many cases invalid credit card details.

Furthermore, in order to be allowed to upload items via the Amazon interface, you also need to have a Seller Central "Professional" plan.

We recommend you contact the Amazon support directly, to get further information about the issue as to why Amazon does not accept your feed. Please follow the steps below to do so:

- Log into Amazon Seller Central
- Click on "Help" in the top right corner
- Describe your case briefly and provide the Request ID and the Error Code and message in your message