

Error message: "Order xxx could not be imported. An unsupported WooCommerce third party module reports: You must agree to the privacy policy".

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FAQ Article Print

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Keywords

WooCommerce Order Import

Frage (public)

When importing orders via magnalister I get the error message "Order xxx could not be imported. An unsupported WooCommerce third party module reports: You must agree to the privacy policy".

What must I do?

Lösung (public)

This error message is issued by a unknown WooCommerce/Wordpress third-party plugin when magnalister tries to import orders. The third-party plugin requires that its privacy policy is accepted. In our experience, plugins like "GermanMarkets" or "Germanized" trigger this error message.

Therefore, please check the third-party plugins to see if there is an option to permanently accept their privacy policy. Alternatively, you can also deactivate the affected third-party plugin.