

Marketplace logos disappeared after order import in Shopware

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Keywords

Marketplace logos disappeared order import Shopware

Frage (public)

Why are no more marketplace logos displayed in the Shopware order overview for imported orders?

Lösung (public)

This is a known Shopware cache issue which can be easily fixed in two easy steps:

- Clear your cache in Shopware. To do this, click in the store system on "Settings" > "Caches/Performance" > "Clear Cache"
- Log out of your current Shopware session and log back into your Shopware admin.

All marketplace logos should now be available again as usual in your order overview.

If you still experience issues with the marketplace logos, contact us at support[at]magnalister.com and please provide actual shop admin and FTP credentials. We'll start to investigate as soon as we've received these information.